



THE PAYMENTS REPORT

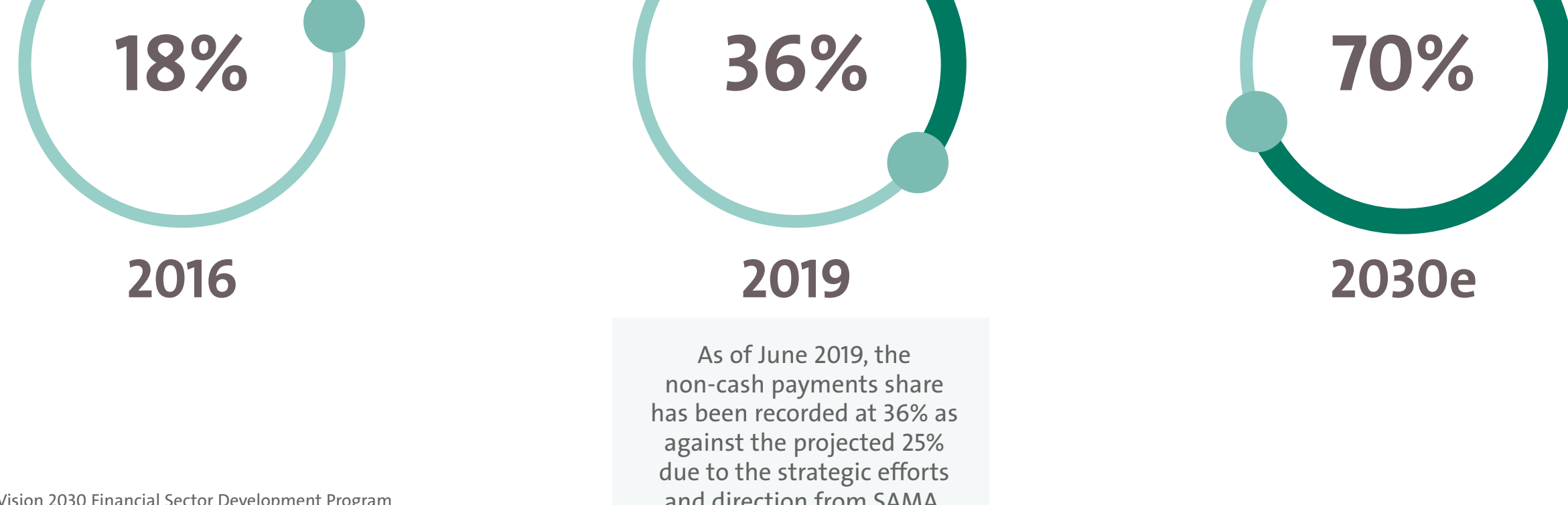
Evolving Payments Landscape in Saudi Arabia

2020

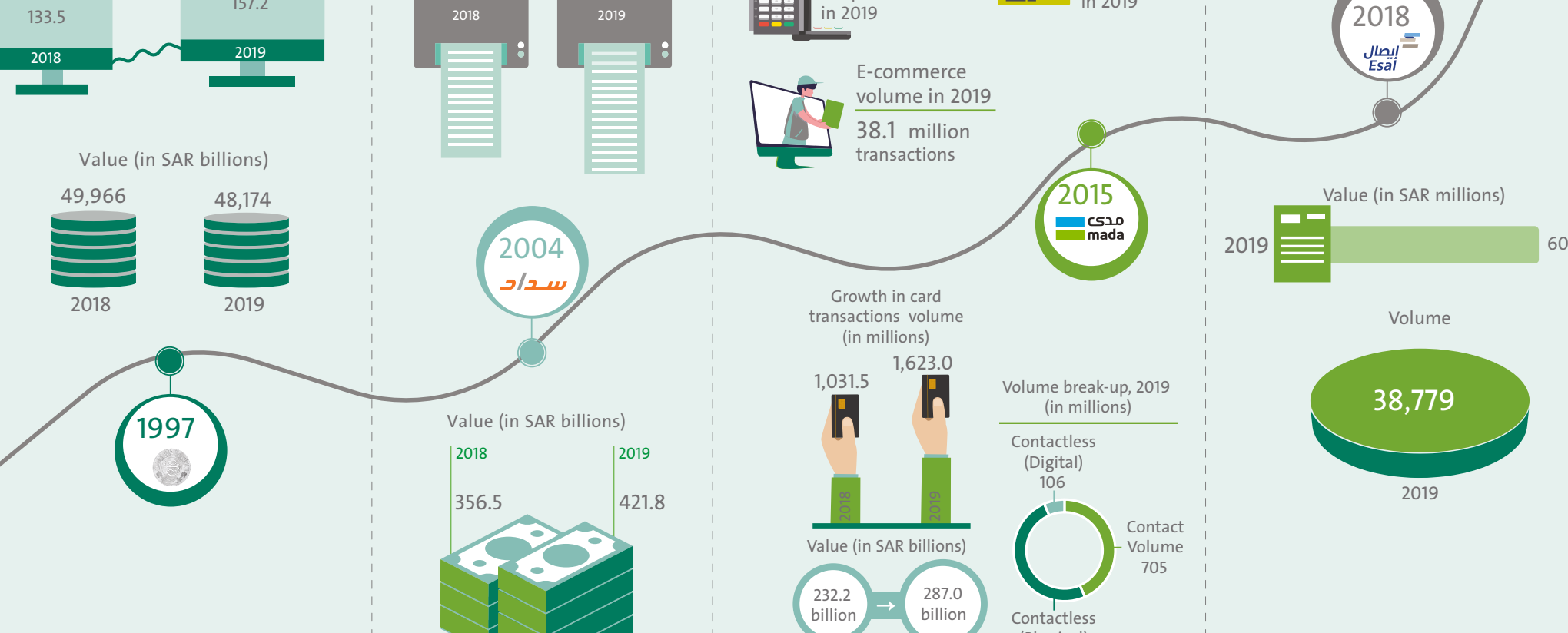


The Kingdom of Saudi Arabia has made significant progress in its transition to a society less dependent on cash, supported by regulatory measures by SAMA and Saudi Payments' proactive initiatives

Government's Projected Targets for Share of Non-Cash Payments in Saudi Arabia



Snapshot of Saudi Payments Portfolio Enabling the Payments Growth



Tangible Benefits Of Less-cash Economy



Better Consumer Experience



More Efficient Governance



Higher Business Productivity

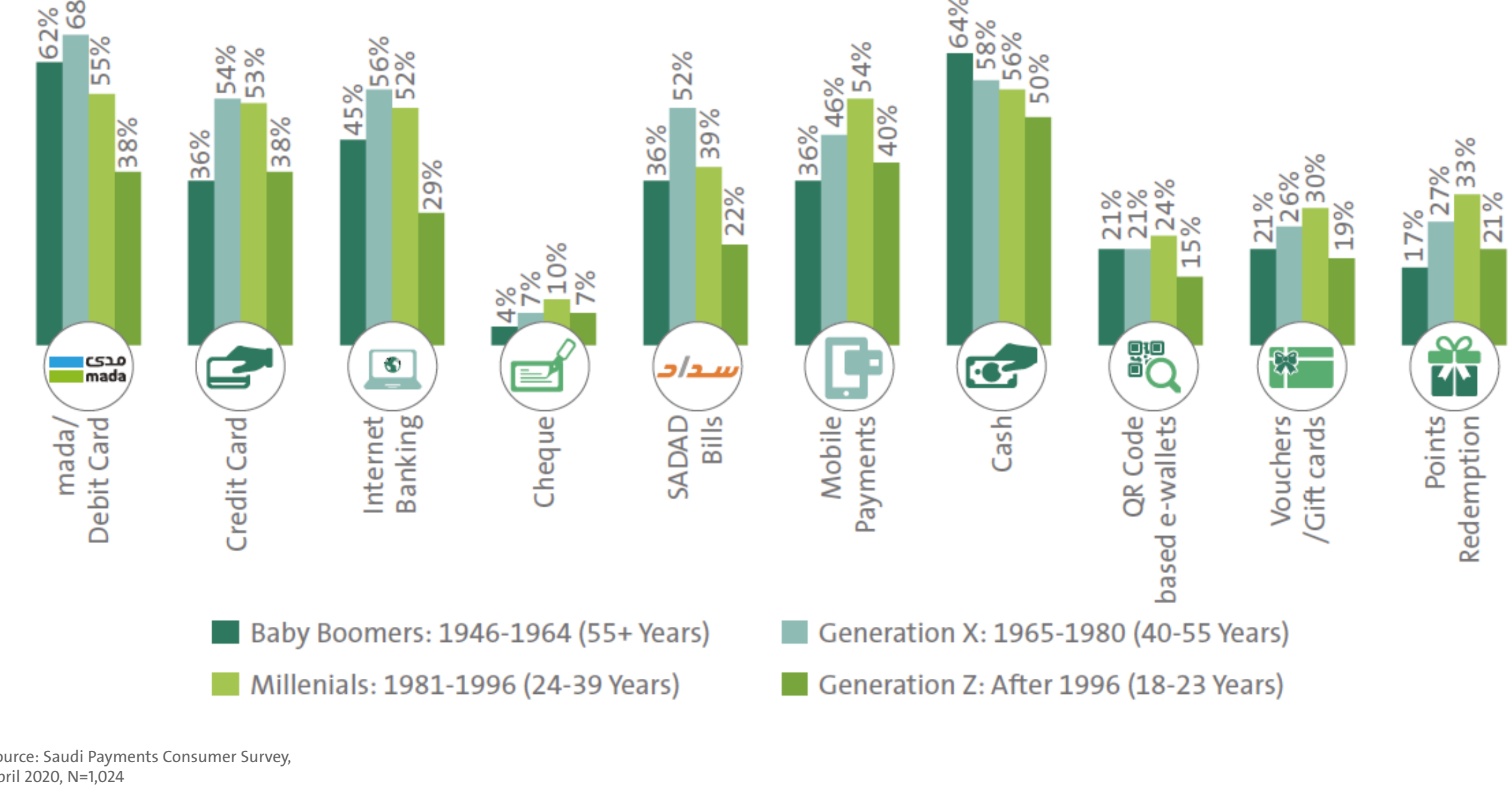


Boost Financial Inclusion For All Citizens

Saudi Arabia's payments industry is poised for transformation as it undergoes dynamic innovation and continued disruption of its traditional value chain and service propositions

Better card infrastructure, rising e-commerce transactions, NFC-based payments, mobile wallets, clearly demonstrate the increasing relevance and popularity of digital payments

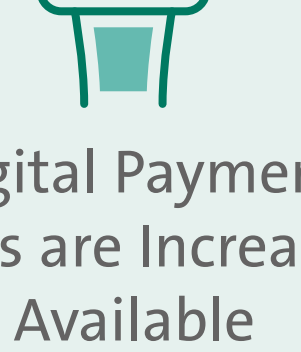
Payment Methods Used Among Age Groups



Multiple Factors are Propelling the Kingdom of Saudi Arabia to Become More Digital



The Saudi Retail Sector is Expanding



Digital Payment Options are Increasingly Available



Trust in the Financial System is Growing



Consumer Behavior Patterns Call for Payment Ecosystem Transformation

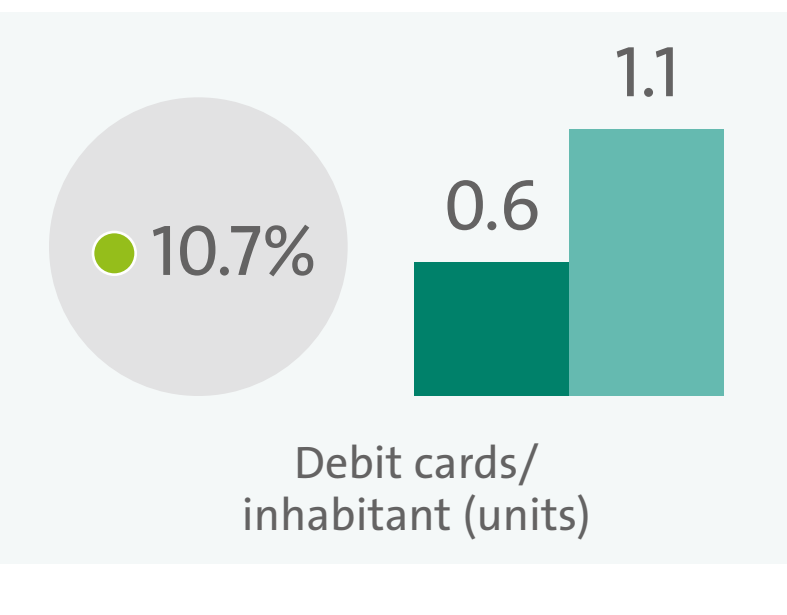
The overall Saudi retail sector will expand to SAR446.3 billion by 2023, from SAR397.5 billion in 2019.

Saudi Arabia offers a wide range of payment methods, including debit cards, credit cards, mobile wallets, NFC based alternatives, and online fund transfers.

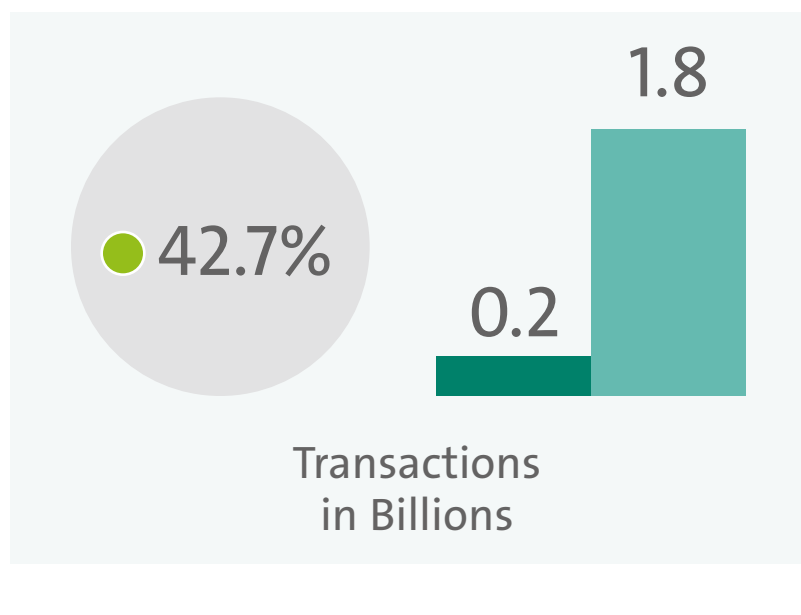
Ongoing financial system initiatives and security measures adopted have been catalysts for increased public trust, which has spurred a conducive environment for digital payments.

Millennial and Generation Z use modern digital technology and demand faster services as well as multiple online payment options

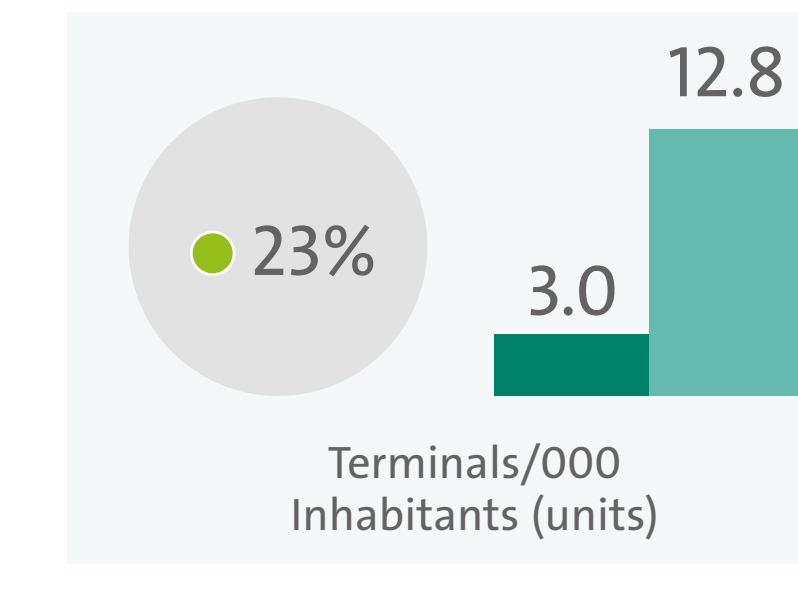
Number of Debit Cards per inhabitant



e-Money Transactions Volume and Growth



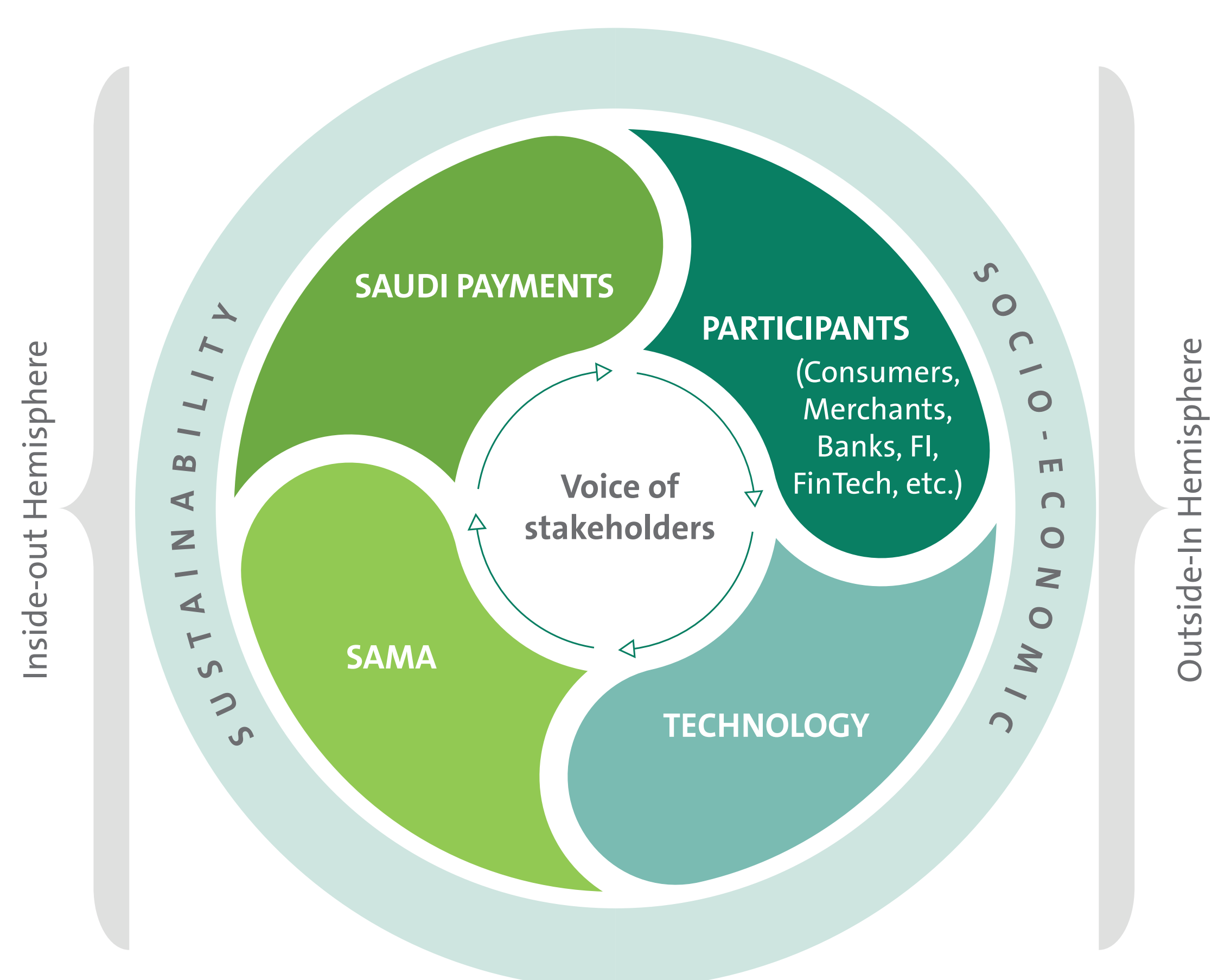
Number of PoS Terminals per '000 Inhabitants



Digital payments are helping banks unlock new revenue opportunities. Fintech firms are unleashing innovation. PSPs are assuming new roles and redefining strategies. The payments segment has been evolving significantly, and the new dawn offers exceptional promise.

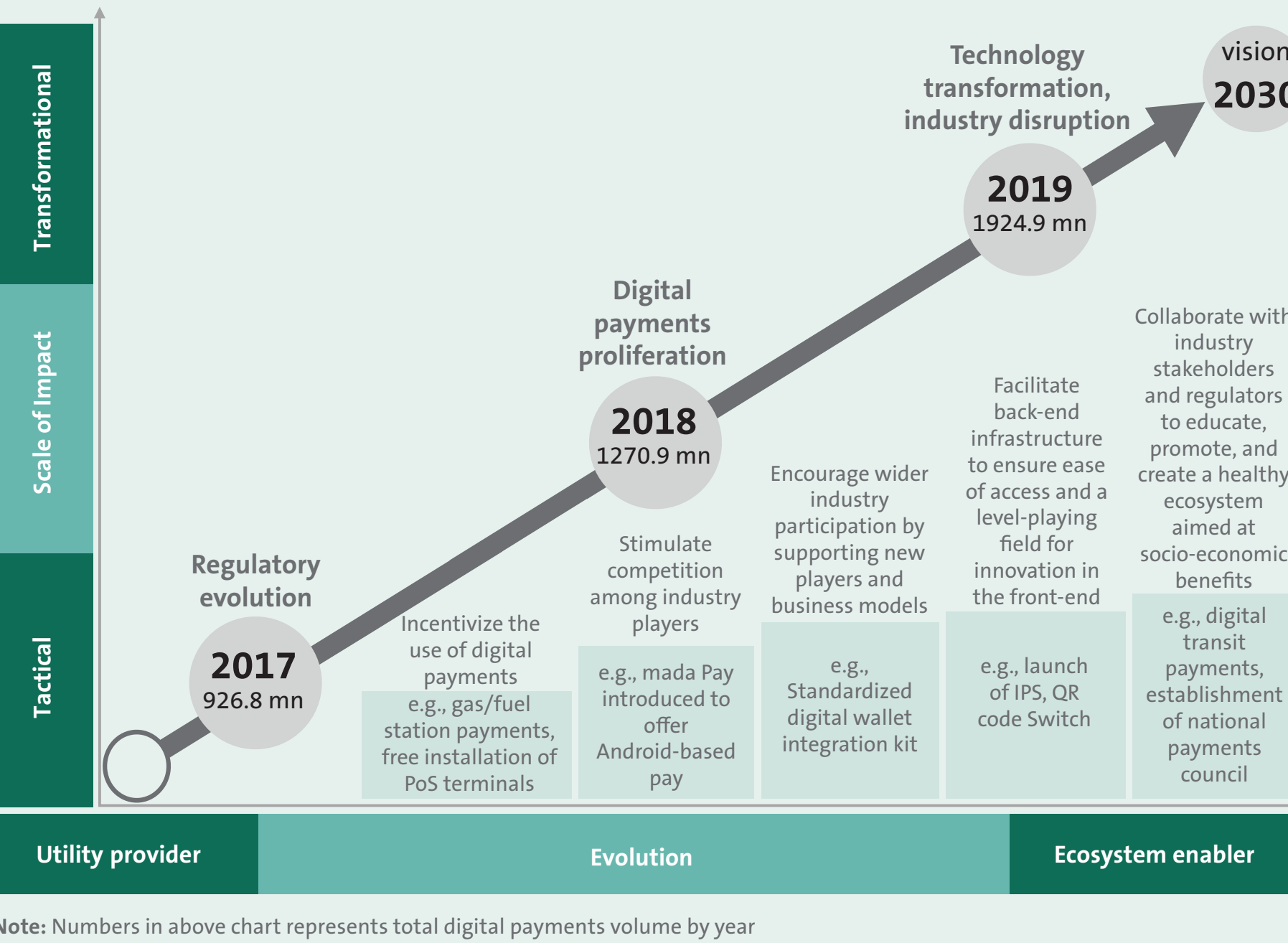
SAMA, as a regulator, and Saudi Payments being an enabler, are working towards building a conducive ecosystem for industry participants working in the payments space

Wheel of The Future for Payments in Saudi Arabia



Source: Saudi Payments analysis

Saudi Payments 2.0: Journey from a Utility Provider to an Ecosystem Enabler



Note: Numbers in above chart represents total digital payments volume by year. Source: Saudi Payments analysis

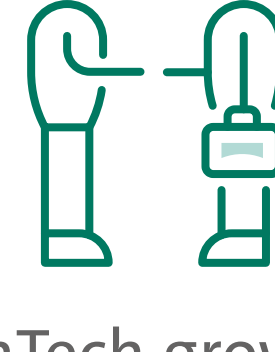
Adoption of Digital Payments is also Helping the Social-economic Development in the Kingdom



Countries with higher adoption of non-cash transactions demonstrate less corruption



Growing digital payments ensure better traceability and help to reduce fraud



FinTech growth helps to generate employment and lowers the cost of financial services



Offer an extensive consumer base and business opportunities to SMEs and support overall GDP growth

Under the favorable environment, industry participants are driving the Kingdom's digital journey through the launch of innovative technology-enabled solutions and the adoption of global best practices with local use cases

For more insights and research findings, please download our recently published report "The Payments Report 2020"

